

Information | Last modified 06/2024

DB Lingua

The AI-Trainer for the Dialogue Discipline in Railway Operations

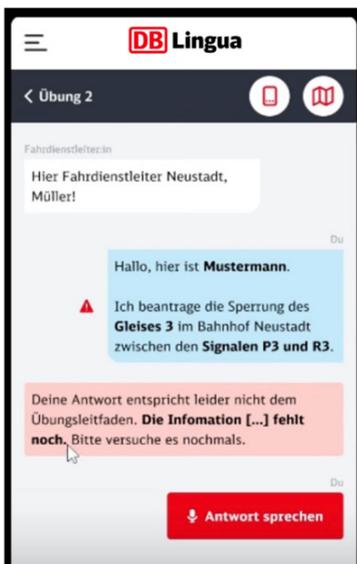
DB Lingua can help!

Ritualized communication is an important skill in railway operations and both trainees and existing staff need to master it. With the usual teaching methods, not all learners have the chance to practice in the classroom. Experienced colleagues also have the opportunity to refresh new content and/or regulations easily, especially when guidelines are changed or introduced. With DB Lingua, trainees and a wide range of operative professionals, e.g. train drivers, train dispatchers and maintenance staff, can gain more practice in conversational discipline regardless of time and location, which can lead to greater safety in operations and customer satisfaction.

A World first in Railway Operations

DB Lingua is an innovative and future-oriented application for smartphone, tablet and desktop, with which ritualized communication in railway operations can be practiced in a pragmatic way! All content is training relevant.

This is the way it works!



Advantages for the Corporation:

- Improvement of the communication skills through reality-like simulation of communication situations with voice input/output in railway operations
- Increased safety in railway operations due to disciplined and clear communication

Advantages for trainees and employees:

- Training content can be flexibly selected by each occupational group (train driver, dispatcher, etc.)
- Individual training success can be tracked by the user
- Direct link to the Corporation Guidelines
- Regular updates to ensure compliance with regulations
- Promotion of the safe utilization of theoretical knowledge through scenario-based learning formats

Our services

- Use of AI-supported technology: speech recognition, speech synthesis, etc.
- Content is aligned with the current curricula
- Data protection compliant

References

- Acquisition of measuring point 1 with voice technology / EEP
- Skydeck - Accelerator / DB System

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