



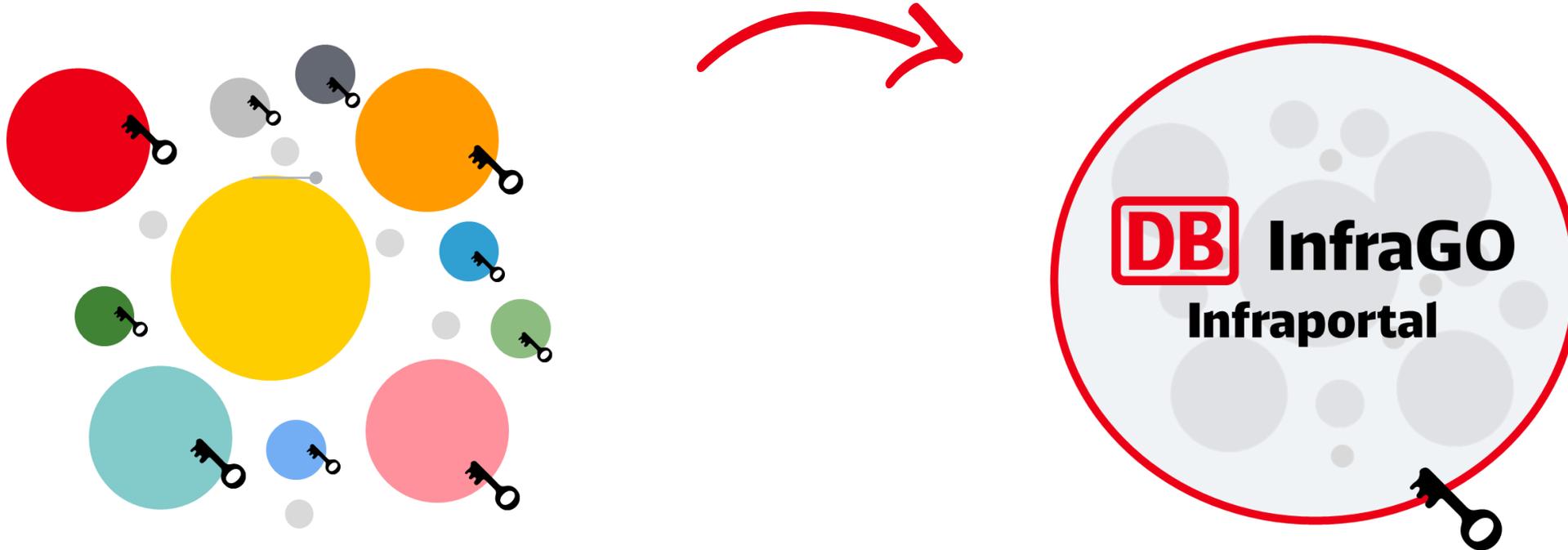
InfraGO

Infraportal

The future customer portal of DB InfraGO AG

DB InfraGO AG | Infraportal | InnoTrans Berlin | 24th - 27th September 2024

In the Infraportal, all customer applications will successively be merged with one role and permission management system



Current state

Individual applications with their own role and permission management

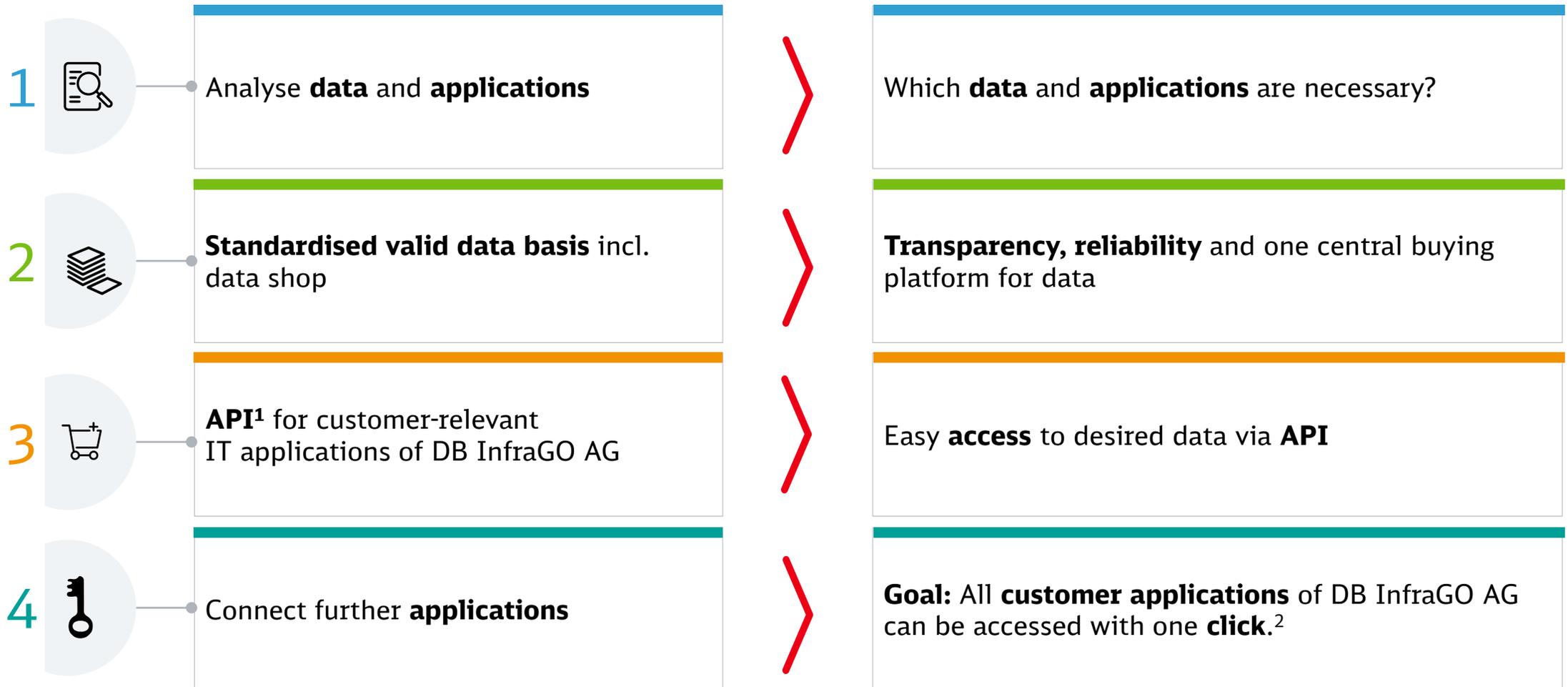
Infraportal

All applications (incl. NetzCockpit) with one role and permission management.

Start of introduction: expected December 2024

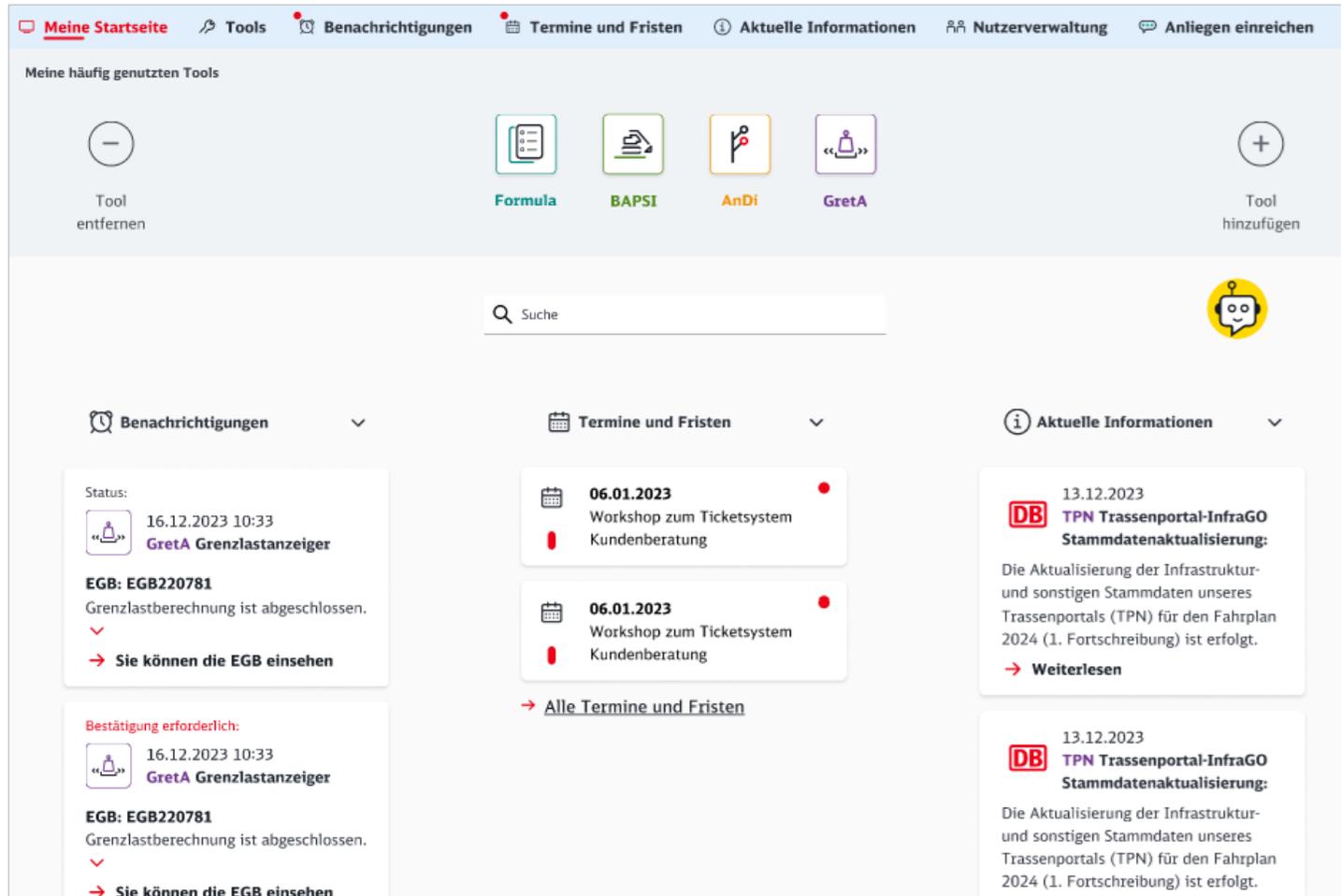
What are we going to do?

Connect data, API¹s and other applications



(1) API = Application programme interface (2) As a first step for the track area (“Bereich Fahrweg”) – expansion to include passenger railway stations (“Bereich Personenbahnhöfe”) desirable

A deeper look: Potential user view of the Infraportal



The screenshot displays the Infraportal user interface. At the top, there is a navigation bar with links: **Meine Startseite**, **Tools**, **Benachrichtigungen**, **Termine und Fristen**, **Aktuelle Informationen**, **Nutzerverwaltung**, and **Anliegen einreichen**. Below this is a section titled "Meine häufig genutzten Tools" with icons for **Formula**, **BAPSI**, **AnDi**, and **GretA**, along with buttons to "Tool entfernen" and "Tool hinzufügen". A search bar with the placeholder "Suche" and a chatbot icon is positioned below the tools. The main content area is divided into three columns: **Benachrichtigungen** (Notifications), **Termine und Fristen** (Dates and Deadlines), and **Aktuelle Informationen** (Current Information). The notifications column shows two items for "GretA Grenzlasterzeiger" with status "abgeschlossen" and a link to "Sie können die EGB einsehen". The dates and deadlines column lists two workshops on "06.01.2023" with a link to "Alle Termine und Fristen". The current information column features two updates from "13.12.2023" regarding "TPN Trassenportal-InfraGO Stammdatenaktualisierung" with a link to "Weiterlesen".

Benefits for customers

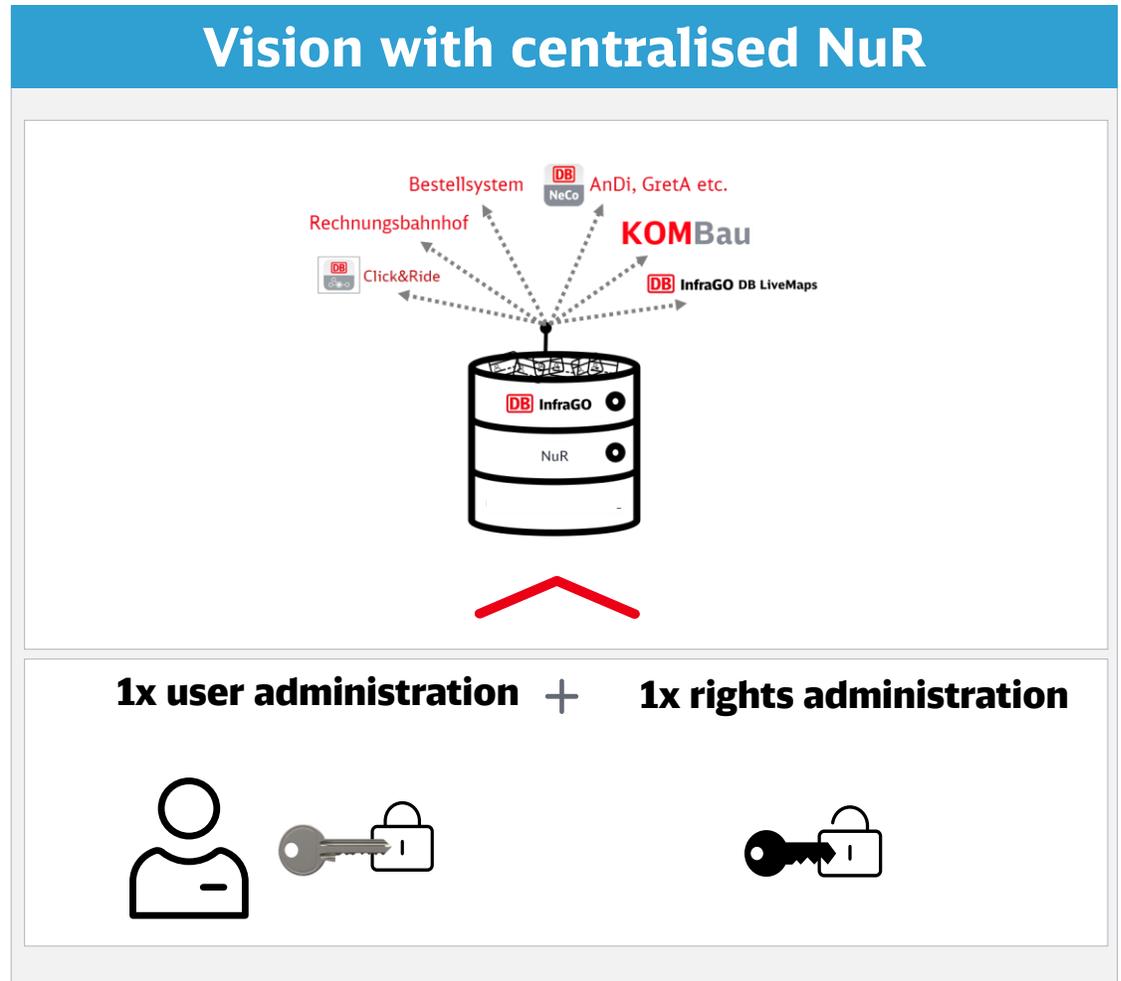
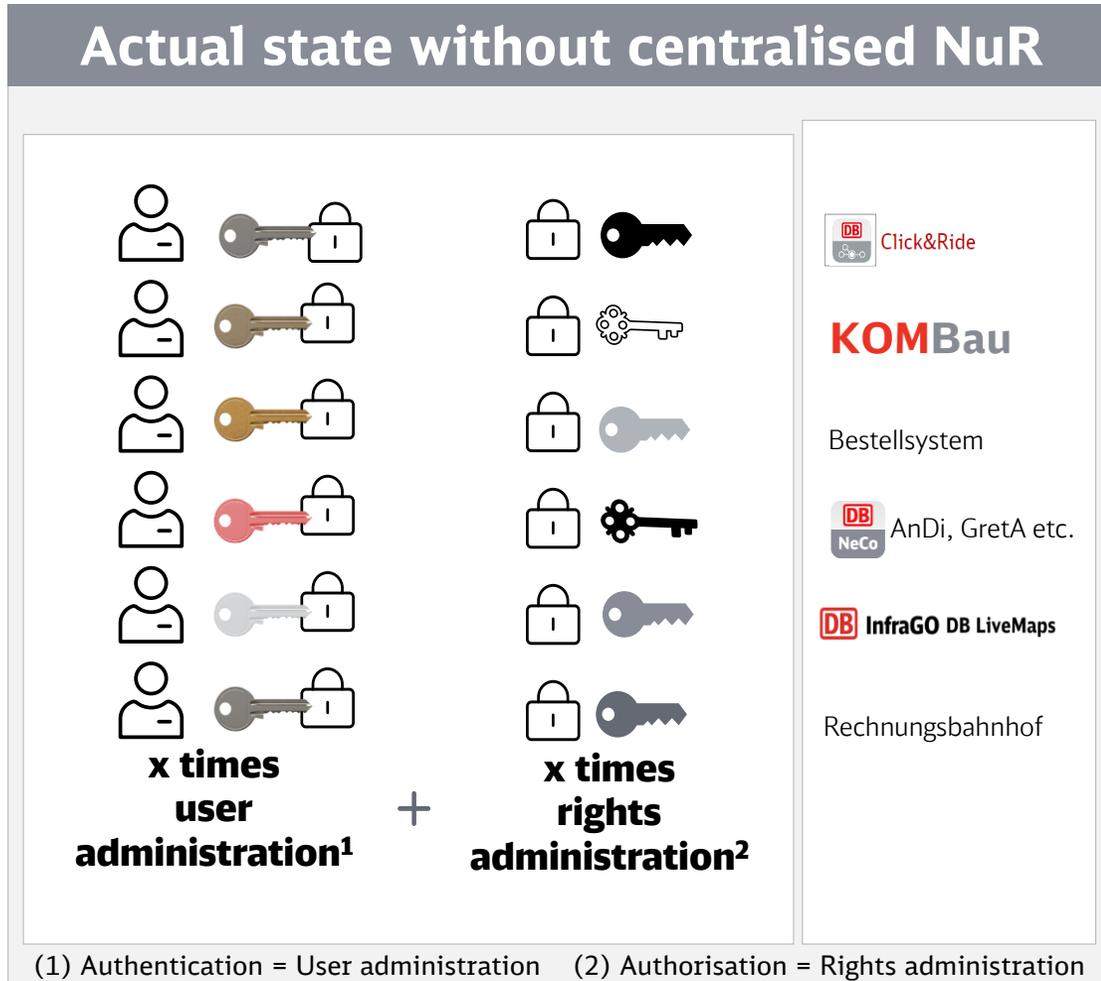
Self-service and super user instead of manual processes and coordination efforts

Intelligent user guidance, less support effort, non-discriminatory and barrier-free

Interaction with contact and chat options as well as integrated ticket system

Dates / calendar and **notifications** for a quick overview

A centralised role and permission management (NuR) for efficient and secure access to all customer applications of DB InfraGO AG (>50 applications)



For the Infraportal, login takes place via MFA (multi-factor authentication)



A password alone no longer offers the best possible protection according to current security standards¹.



Login with two verification factors



1. E-mail address



2. Smartphone OR certificate



Secure login, no passwords and longer login period.

(1) https://www.bsi.bund.de/DE/Themen/Verbraucherinnen-und-Verbraucher/Informationen-und-Empfehlungen/Cyber-Sicherheitsempfehlungen/Accountschutz/Zwei-Faktor-Authentisierung/zwei-faktor-authentisierung_node.html

Today, already 16 tools are available with access via MFA in NetzCockpit¹ – 2 more to follow in 2024

 AnDi Verfügbarkeit, Standort und Ausstattung von Serviceeinrichtungen der DB InfraGO	 BAPSI Baukommunikation in Infrastrukturanschlüssen und Serviceeinrichtungen	 DB LiveMaps Echtzeit-Zugtracking	 EibU Elbtal-Umleitungsverfahren
 Formula Trassenpreisförderung beauftragen	 Formula Fahrplanunterlagen Bestellung gedruckter Fahrplanunterlagen	 GretA Grenzlastanzeiger	 IKAs Informations- und Kommunikationssystem Anlagenstörungen
 iTrace Infrastruktur Traceability	 KODA Verspätungskodierungen prüfen und umkodieren	 MaTeo Machbarkeitsstudien außergewöhnliche Transporte einfach ordern	 PlaTo Planungsparameter-Tool
 strecken.info Kartenbasierte Online-Darstellung von Infrastruktureinschränkungen	 Rechnungsbahnhof Download von Rechnungsdokumenten	 NVN-Tool Neuverkehrs-Nachlass	 PzP-Tool Webformular für den Punkt-zu-Punkt-Nachlass

Coming soon...

 Click&Ride Auskunft und Prüfung von Trassenverfügbarkeiten und direkte Buchungsmöglichkeit	 KOMBau Kommunikationsplattform für Transparenz und Darstellung von geplanten Baustellen
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Click here for DB NetzCockpit: www.netzcockpit.de

(1) DB NetzCockpit will be replaced by the Infraportal.

A night-time photograph of a city skyline, likely Toronto, featuring the CN Tower. In the foreground, a railway track with a red signal light is visible. The text "Thank you." is overlaid in the center of the image.

Thank you.