

Passenger stations

InnoTrans 2026

22–25 September 2026 | Berlin



Enhanced Safety at Stations



More presence. More protection. More safety for passengers and employees.



- 35 stations with increased security patrols
- New **video surveillance technology** introduced for the first time at regional stations
- **Mobile standby teams**: flexible deployment in metropolitan areas
- New **emergency assistance** feature: rapid alerting of DB Security
- **Body cameras** from 2026: additional protection for employees
- Nationwide **ban on alcohol consumption** at all stations (until October 2026)
- Approximately **€50 million invested** in enhanced cleanliness and safety

Increased Cleanliness at Stations



Clean stations improve the passenger experience and create a more welcoming environment.

- Top **30 stations**: additional on-site cleaning services
- Expanded **track and vegetation maintenance** for a better overall appearance
- More than **1,400 stations** to receive an additional **spring-cleaning program**
- **44 mobile maintenance teams** for repairs, graffiti removal and upkeep, particularly at regional stations
- **WhatsApp feedback channel** for fast reporting



Better Customer Information at Stations, On Board and Digitally

Faster. More consistent. Easier to understand. Delivering reliable passenger information.



- **Expanded functionality** of the DB Navigator app to provide more targeted information during disruptions
- **„DB Info“ app** delivering **real-time information** and ensuring consistency with station announcements
- **Additional budget of €50 million**
- **7,000 new platform displays** offering improved readability and more space for key information
- **100 new mobile passenger information kiosks** at the busiest stations
- **Automation** and **AI-powered dispatching** for faster information delivery

Rethinking Stations. Redefining the Passenger Experience.



We are transforming stations into future-ready, attractive and modern civic spaces.

Enhanced **Passenger Experience**

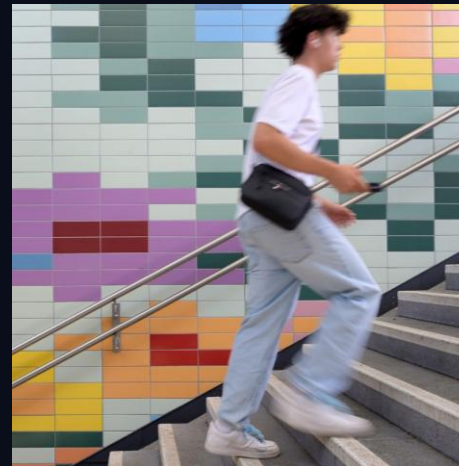
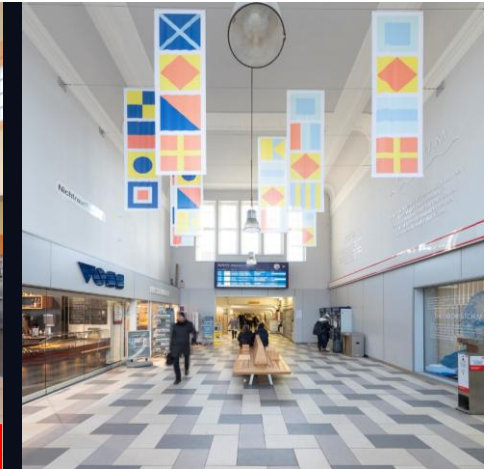
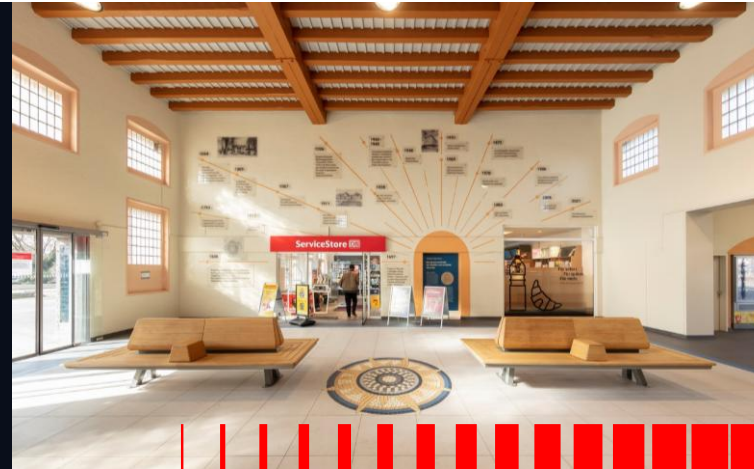
- Modern and attractive station environments
- Improved wayfinding and services
- Greater comfort for passengers

Stronger **Customer Focus**

- Accessible and user-friendly stations
- A holistic commitment to quality

Future Readiness

- Sustainable modernization
- Contemporary design and facilities
- Strengthening stations as central hubs within cities



Creating Integrated Station Precincts Together



We support cities and municipalities in making station environments and intermodal mobility more attractive.



Integrated **Station Environments**

- Enhance quality of stay
- Create climate-resilient and attractive public spaces
- Better connect stations with surrounding urban areas

Seamless **Intermodal Mobility**

- Connect public transport, cycling and walking
- Enable easy and convenient transfers
- Strengthen stations as mobility hubs

Consulting, Planning & Support

- Develop tailored concepts
- Unlock funding opportunities
- Support projects through to implementation



NEW AI-ASSISTANCE FOR TRAIN STATIONS

Questions about the station or your trip? The AI-Chat knows the answer. Try it now and give Feedback!

The new AI assistance answers questions about the station and travel directly in your browser.



Get support

Answers to questions and problems around the station



Learn about the station

Information on facilities and services



Plan your trip

Connections, departures and current disruptions

